

Reminder: Use Your New Saskatchewan Blue Cross ID Card Today

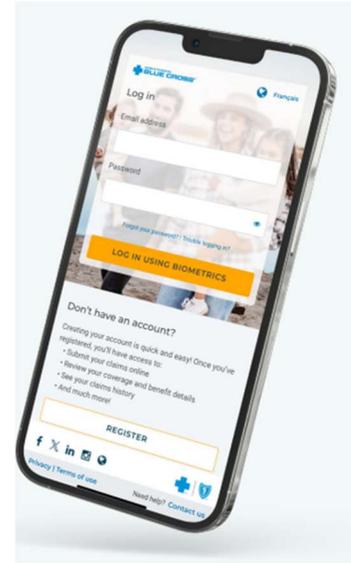
Dear Valued Member,

Your member portal and mobile app experience has been enhanced to better support you in 2025. The health and wellness needs of Saskatchewan residents are continuously evolving, and we're committed to ensuring your needs are met. *There is no change to your plan coverage with these changes. Minor updates to your policy booklet will be available for your access and review when you log in to your new Member Portal and Mobile App experience from March 4, 2025.*

Use Your New ID Cards Starting Today, March 4, 2025

Your new card is active starting today, **March 4, 2025**. Be sure to:

- Download the SK Blue Cross Member App from the Apple App Store or Google Play Store. Re-register following the on-screen instructions.
 - NEW MEMBER PORTAL:** Visit sk.bluecross.ca/portal, select "Register" and follow the prompts.
 - MOBILE APP:** Delete the "SK Blue Cross: Group" app from your mobile phone. Download the mobile app by searching "**SK Blue Cross Member App**" in your phone's app store. The app is available in both the Apple App Store and Google Play store. You may also head to sk.bluecross.ca/app on your mobile device. You will be asked to confirm your direct deposit banking details are accurate as part of the re-registration process. This ensures you'll continue to receive claim reimbursements promptly. **Your claims history will transfer automatically.**
- Include your Policy and Identification numbers when you contact us about your benefits.
- Destroy any previously issued cards.
- Present your new ID card to all health providers when requesting services, including your pharmacist, dentist and extended health providers, such as physiotherapists, massage therapists and chiropractors.



We have communicated to all health providers about this change, and they will be able to submit your claim when presented with your NEW member ID card. If your provider is not able to direct bill, submit your claim for fast repayment through the Saskatchewan Blue Cross Member App or Saskatchewan Blue Cross Member Portal at sk.bluecross.ca/portal. You can also submit claims by mail to Saskatchewan Blue Cross, PO Box 4030, Saskatoon, SK S7K 3T2.

QUESTIONS?

If you have not received your new ID card, or have questions, please call us toll-free at **1.800.667.6853** or email service@sk.bluecross.ca and one of our Member Experience team members will be happy to assist you.

Thank you once again for being a valued member.
Your Saskatchewan Blue Cross team

On March 4, get started with your new card.

RE-REGISTER FOR THE MEMBER PORTAL ONLINE by heading to sk.bluecross.ca/update and clicking *Register*.

CONFIRM YOUR BANKING INFORMATION to get your claim reimbursements through direct deposit.

DOWNLOAD THE BLUE CROSS MOBILE APP by scanning the QR code or visiting sk.bluecross.ca/app on your phone.



PROVIDE YOUR NEW MEMBER ID CARD to your health providers for easy direct billing.