

Important: New Saskatchewan Blue Cross ID Card and Portal and App Experience

Dear Valued Member,

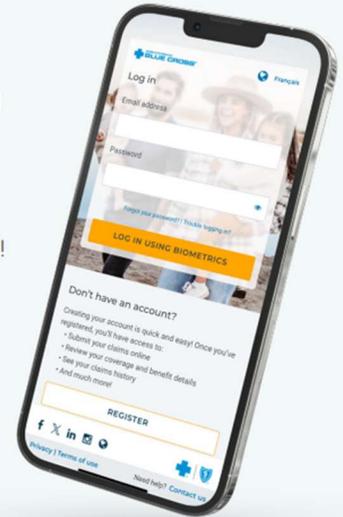
We're enhancing your member experience!

At Saskatchewan Blue Cross, we're committed to continuously evolving our services and enhancing your member experience.

Starting March 4, 2025, you can access your plan using the **NEW Saskatchewan Blue Cross Member Portal** and **SK Blue Cross Member App**. The new portal and app will provide you with an improved user experience, including easy access to your member perks, a new notification centre and the ability to view your remaining coverage amounts!

YOUR PLAN AT YOUR FINGERTIPS

- Submit claims quickly, easily and securely
- View recent claims and payment histories
- Search coverage and benefit details, including remaining balances
- Search for Practitioners on both desktop and mobile experiences
- Real-time adjudication for select benefits
- New notification centre and easy access to member perks



IMPORTANT: New ID Cards & Claims Availability

NEW ID CARDS

You will be receiving a new ID card in the mail prior to March 4, 2025.

If you have not received it by March 3, 2025, please contact us at 1.800.667.6853.

CLAIMS AVAILABILITY

Online claims submission and direct pay with providers will be unavailable from March 1 – 4, 2025.

If you rely on direct payment for prescription refills, please ensure you are refilling your prescription by February 28, 2025. Claims can continue to be submitted by mail or in person during this time.

There is no change to your plan coverage with these changes. Minor updates to your policy booklet will be available for your access and review when you log in to your new Member Portal and Mobile App experience from March 4, 2025.

QUESTIONS?

If you have any questions, please call us toll-free at **1.800.667.6853** or email service@sk.bluecross.ca and one of our Member Experience team members will be happy to assist you.

Thank you once again for being a valued Blue Choice member.

Your Saskatchewan Blue Cross team

Member Experience Centre: Monday to Friday, 8:30 a.m. to 5 p.m., excluding public holidays.

Online: www.sk.bluecross.ca/contact-us | Call toll-free in Canada: 1.800.667.6853