



Plan Administrator Portal User Guide

February 2025



Introduction

Your people, experience and plan sustainability come first.

You and your plan members are at the centre of every interaction – from the moment you join us and throughout your journey with us. We take the time to get to know you and your business so that we can serve you better, with a local and personal touch.

When you work with Saskatchewan Blue Cross, you'll have experts helping you design a group benefits plan that fits your unique needs with flexibility, affordability and convenience at its core. You can feel confident knowing you've partnered with a leading provider of employee benefit solutions, committed to innovation, transparency and ensuring you make the most of your investment into your people's health and wellness.

- Dedicated support and resources for plan administrators. Connect with a dedicated, local team of experts with more than 30 years of service excellence when you have questions or need support.
- A personal and connected digital experience. Administering Saskatchewan Blue Cross benefits to your employees can be done in minutes—all through your own online portal.
- Training and resources designed to make your job easier. Plan administrators have access to resources to help you build employee awareness and get plan members started, including training guides and toolkits.
- Leading benefit plan management. At Saskatchewan Blue Cross, we help you control and optimize benefit plan costs through technology, expertise, drug plan management, and extended health coverage cost controls to make sure you get the most out of your
- A people-first approach to disability. Through personalized service and open communication, we work collaboratively to ensure the best possible outcome for plan members and plan sponsors.

For us, it's personal

Outstanding person-to-person service, secure online self-service solutions, and a friendly, local Client Experience Centre are at the heart of how we serve you.

For more than 75 years, Saskatchewan Blue Cross has been recognized as an organization that delivers with people at the heart of every interaction. We believe in a personalized, thoughtful, and highly responsive experience. Each step with us is infused with customized care. With fullservice offices located in both Saskatoon and Regina, we offer face-to-face service that many of our clients use and their employees appreciate.





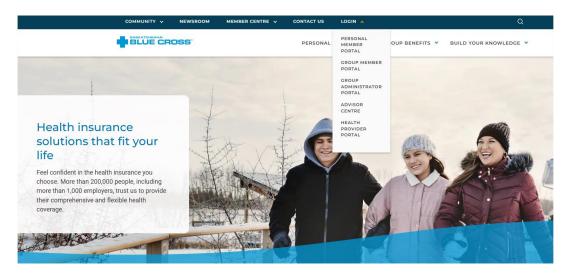
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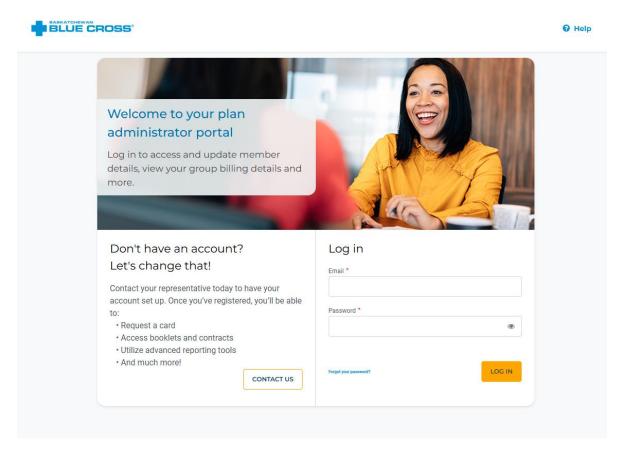
Logging-In

Visit www.sk.bluecross.ca and click LOGIN found within the navy toolbar. Select Plan Administrator Portal from the dropdown menu.



Or use the direct link here: https://portal.sk.bluecross.ca/GAP/

The Plan Administrator Portal will open in a new window.









First Time Users

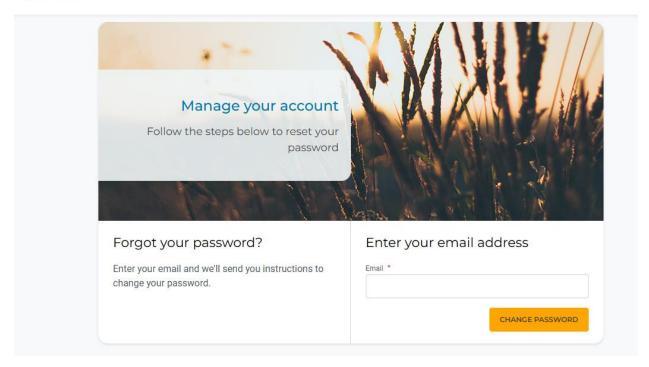
Once your access has been granted you will receive an email from Saskatchewan Blue Cross letting you know that your account is ready. Follow the link and password creation instruction to get started!

Returning Users

Simply enter your Email and Password, along the left side of the screen and click Log In.

Forgot your Password? Click the Forgot your Password link, enter in your email address and click Change Password. A secure email will be sent with instructions on how to set a new password.



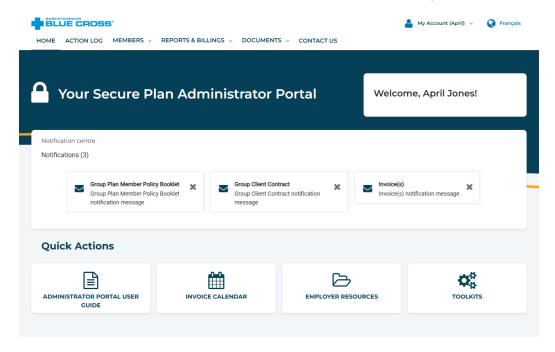






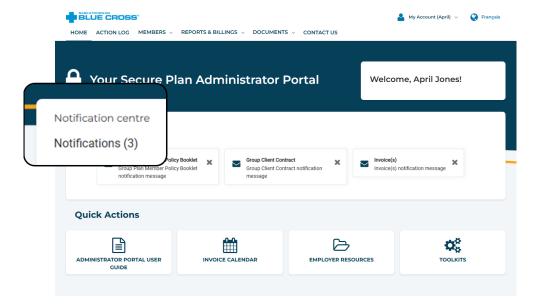
Main Navigation & Landing Page

The Plan Administrator Portal is designed to support the day-to-day administration of the benefits plan. Plan Administrators will be welcomed to their user-friendly, interactive site.



Notification Centre

Notifications, Announcements and Alerts can be viewed and acknowledged here. Plan Administrators will also receive email notices when there is activity or action required in the Plan Administrator Portal.



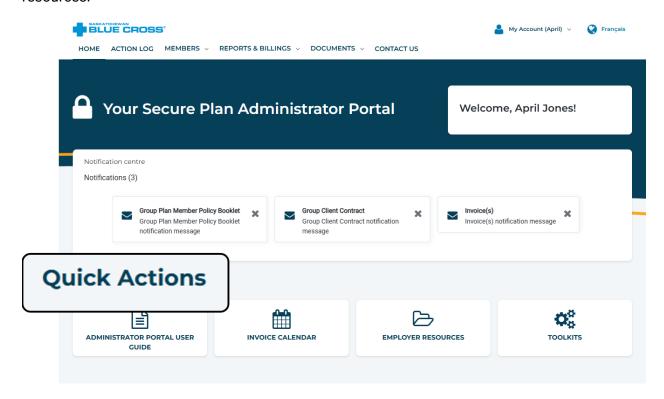






Quick Links

Quick Links are shortcuts that give Plan Administrators direct access to frequently used resources.

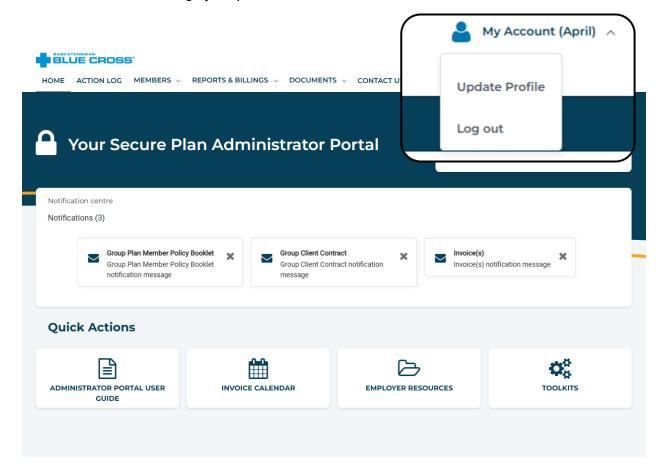






My Account

The My Account section is where Plan Administrators can easily view and update portal account details and change your password.



User Management

This feature is available to designated Plan Administrators. It allows users to manage other plan administrator accounts, within your organization, in near-real time. Plan Administrators with User Management access are able to:

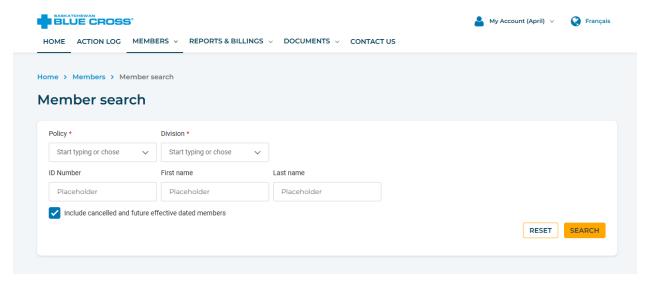
- Edit Existing Plan Administrator Accounts
- Add New Plan Administrator Accounts
- Remove Plan Administrator Accounts
- Password Reset for Existing Plan Administrator Accounts



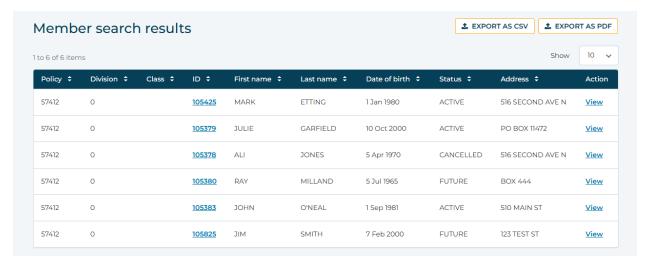
Enrolment

Member Search

This powerful search tool helps quickly locate members within your plan. Use the blue check box to include or exclude canceled or future effective dated members.



Results can be viewed or exported. Member details can be viewed by selecting the Member's ID.

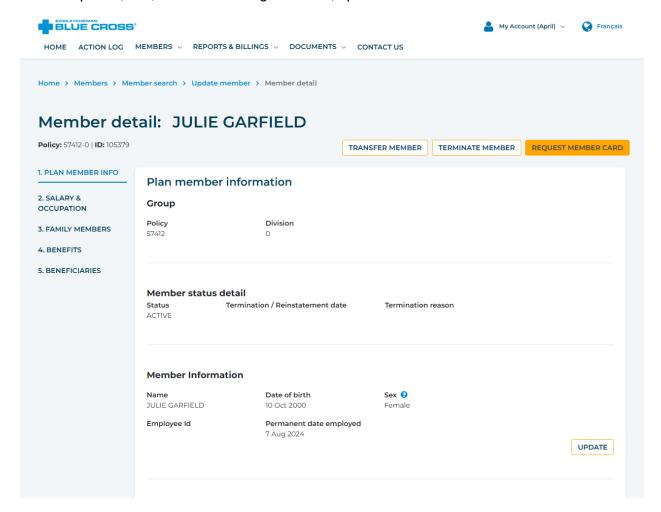






Eligibility Changes

A variety of transactions can be managed within the Member Detail area. Plan Administrators, with edit permissions, can transfer, terminate, add or remove family members, update salary and occupation, add, remove or change benefits, update beneficiaries and more.

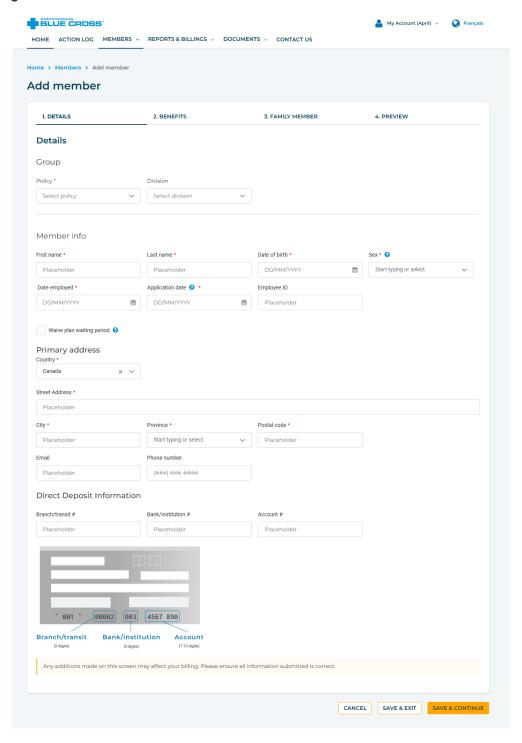






New Member

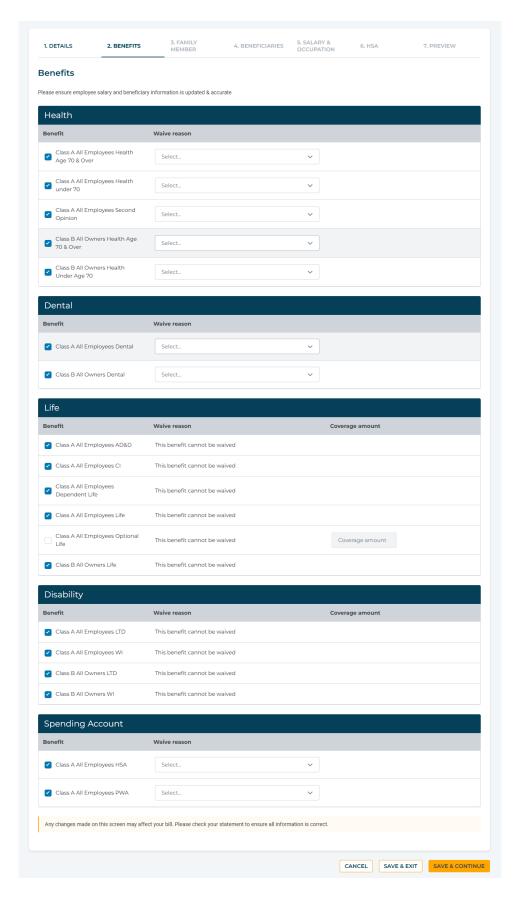
Adding a new member is a streamlined experience, guided by required fields, tooltips and clear instructions. Plan Administrators have the ability to preview the New Member prior to submitting the transaction.







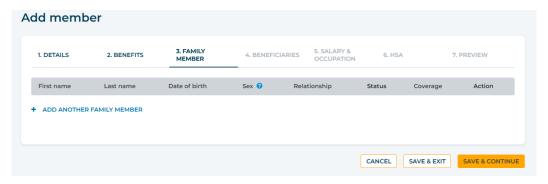


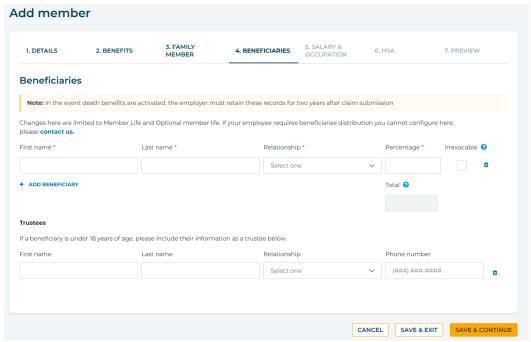


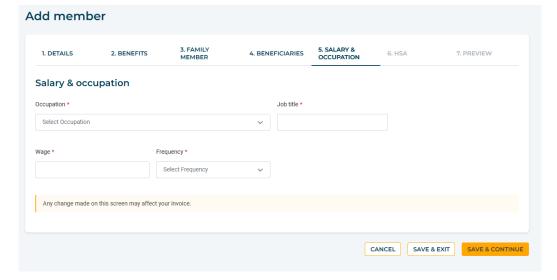










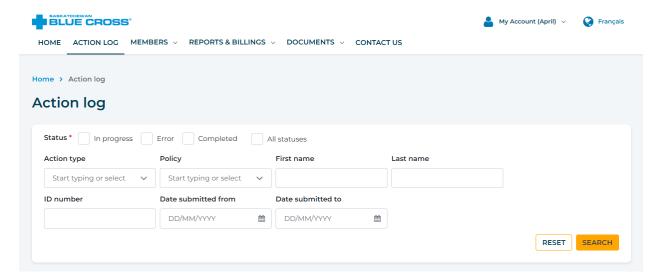




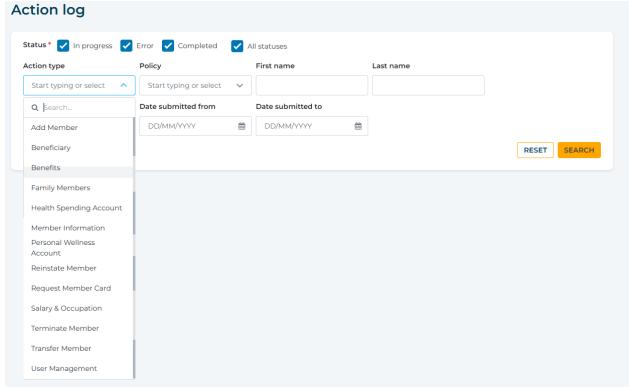


Action Log

Search tool to allow users to view or export a complete record of transactions processed on the Plan Administrator Portal, including those that are in progress or completed.



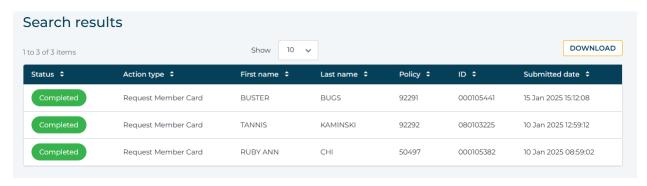
Plan Administrators can filter Action Types or search all.







Search Results are returned on the screen or can be downloaded in excel.

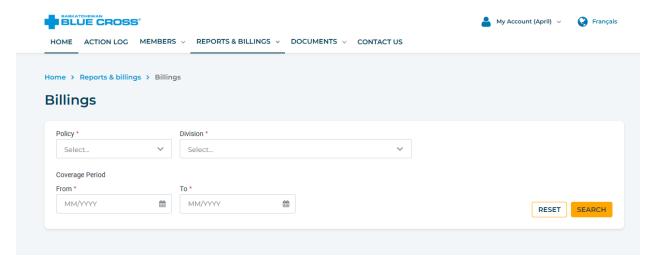


If a transaction is in progress, Plan Administrators can return to the transaction from the Action Log.

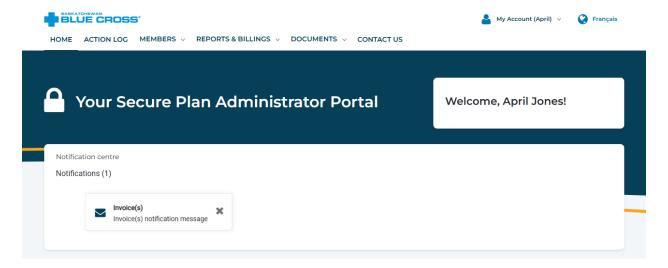


Billing

The Billing can be found under the Reports & Billings tab. Users can search by Policy, Division and Coverage Period.

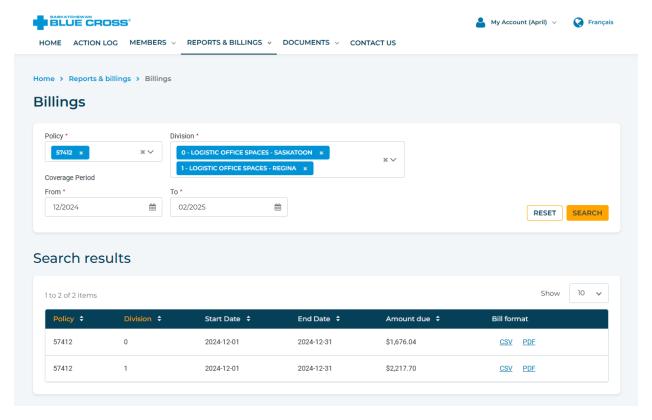


Users will receive a Notification and email when new billings are available.





Each Bill is available in both CVS and PDF.



The PDF version will contain the following sections:

• Statement of Account



LOGISTIC OFFICE SPACES - SASKATOON 516 SECOND AVE N SASKATOON SK S7K 3T2





Group Roll Number Invoice	57412 0 SBC1225912	LOGISTIC OFFICE SPACES - SAS Statement of Account for Dec		te Jan 07, 2025 te UPON RECEIPT	
		ACCOUNT SUMMARY			
Inquiries about yo	our bill?	Previous Charges			
Telephone	Group Benefits Service 306-667-5861 GroupServiceCentre@sk.bluecross.ca	Previous Amount Billed Previous Amount Paid	\$466.86 \$0.00		
		Outstanding Balance		\$466.86	
		Current Charges			
Please retain this	page for your records	Current Amount Billed Adjustments 8% Ontario Sales Tax 9% Quebec Sales Tax	\$1,209.18 \$0.00 \$0.00 \$0.00		
		Current Balance		\$1,209.18	
		Total Payable Due UPON RECEIPT		\$1,676.04	

Saskatchewan Blue Cross, P.O. Box 4030 516 2nd Avenue North, Saskatoon, SK S7K 3T2 Telephone 1-800-667-6853

• Benefit Information Summary

BLUE CROSS®

LOGISTIC OFFICE SPACES - SASKATOON Benefit Information Summary

Issue Date Jan 07, 2025

Plan/Class	Status	Number of Employees	Volume	Current	Adjustments	Billed
Class A All Employees Dental	Single	1		\$29.45	\$0.00	\$29.45
	Couple	1		\$86.26	\$0.00	\$86.26
Class A All Employees Health under 70	Single	1		\$69.86	\$0.00	\$69.86
	Couple	1		\$181.39	\$0.00	\$181.39
Class A All Employees Second Opinion	Single	1		\$1.00	\$0.00	\$1.00
	Couple	1		\$1.00	\$0.00	\$1.00
Class B All Owners Dental	Family	1		\$86.26	\$0.00	\$86.2
Class B All Owners Health Under Age 70	Family	1		\$107.60	\$0.00	\$107.6
Class A All Employees AD&D		2	195,000	\$8.78	\$0.00	\$8.7
Class A All Employees Cl		2	100,000	\$55.75	\$0.00	\$55.7
Class A All Employees Dependent Life		1		\$2.72	\$0.00	\$2.7
Class A All Employees LTD		2	4,292	\$115.54	\$0.00	\$115.5
Class A All Employees Life		2	195,000	\$47.97	\$0.00	\$47.9
Class A All Employees WI		2	2,000	\$142.60	\$0.00	\$142.6
Class B All Owners LTD		1	5,000	\$122.50	\$0.00	\$122.5
Class B All Owners Life		1	250,000	\$61.50	\$0.00	\$61.5
Class B All Owners WI		1	1,000	\$89.00	\$0.00	\$89.0
Total Billed			752,292	\$1,209.18	\$0.00	\$1,209.1





Billing Revision



LOGISTIC OFFICE SPACES - SASKATOON **Benefit Information Summary**

Issue Date Jan 07, 2025

Plan/Class	Status	Number of Employees	Volume	Current	Adjustments	Billed
Class A All Employees Dental	Single	1		\$29.45	\$0.00	\$29.45
	Couple	1		\$86.26	\$0.00	\$86.26
Class A All Employees Health under 70	Single	1		\$69.86	\$0.00	\$69.86
	Couple	1		\$181.39	\$0.00	\$181.39
Class A All Employees Second Opinion	Single	1		\$1.00	\$0.00	\$1.0
	Couple	1		\$1.00	\$0.00	\$1.0
Class B All Owners Dental	Family	1		\$86.26	\$0.00	\$86.2
Class B All Owners Health Under Age 70	Family	1		\$107.60	\$0.00	\$107.6
Class A All Employees AD&D		2	195,000	\$8.78	\$0.00	\$8.7
Class A All Employees CI		2	100,000	\$55.75	\$0.00	\$55.7
Class A All Employees Dependent Life		1		\$2.72	\$0.00	\$2.7
Class A All Employees LTD		2	4,292	\$115.54	\$0.00	\$115.5
Class A All Employees Life		2	195,000	\$47.97	\$0.00	\$47.9
Class A All Employees WI		2	2,000	\$142.60	\$0.00	\$142.6
Class B All Owners LTD		1	5,000	\$122.50	\$0.00	\$122.5
Class B All Owners Life		1	250,000	\$61.50	\$0.00	\$61.5
Class B All Owners WI		1	1,000	\$89.00	\$0.00	\$89.0
Total Billed			752,292	\$1,209.18	\$0.00	\$1,209.1

Billing Detail by Employee



LOGISTIC OFFICE SPACES - SASKATOON

Issue Date Jan 07, 2025

Blue Cross Number	Employee Number	Name	Coverage Period	Plan/Class	Status	Volume	Billed	Employer	Member
105379		GARFIELD, JULIE	Dec 01, 2024 - Dec 31, 2024	Class A All Employees Dental	Single		\$29.45	\$29.45	\$0.00New subscription
				Class A All Employees Health under 70	Single		\$69.86	\$69.86	\$0.00
				Class A All Employees Second Opinion	d Single		\$1.00	\$1.00	\$0.00
				Class A All Employees AD&D		65,000	\$2.93	\$0.00	\$2.93
				Class A All Employees CI		50,000	\$24.50	\$0.00	\$24.50
				Class A All Employees LTD		1,792	\$48.24	\$0.00	\$48.24
				Class A All Employees Life		65,000	\$15.99	\$0.00	\$15.99
				Class A All Employees WI		1,000	\$71.30	\$0.00	\$71.30
					Total B	illed	\$263.27		
105378		JONES, ALI	Dec 01, 2024 - Dec 31, 2024	Class A All Employees Dental	Couple		\$86.26	\$86.26	\$0.00New subscription
				Class A All Employees Health under 70	Couple		\$181.39	\$181.39	\$0.00
				Class A All Employees Second Opinion	d Couple		\$1.00	\$1.00	\$0.00
				Class A All Employees AD&D		130,000	\$5.85	\$0.00	\$5.85
				Class A All Employees Cl		50,000	\$31.25	\$0.00	\$31.25
				Class A All Employees Dependent Life			\$2.72	\$0.00	\$2.72
				Class A All Employees LTD		2,500	\$67.30	\$0.00	\$67.30
				Class A All Employees Life		130,000	\$31.98	\$0.00	\$31.98
				Class A All Employees WI		1,000	\$71.30	\$0.00	\$71.30
					Total B	illed	\$479.05		
105383		O'NEAL, JOHN	Dec 01, 2024 - Dec 31, 2024	Class B All Owners Dental	Family		\$86.26	\$86.26	\$0.00
				Class B All Owners Health Under Age 70	Family		\$107.60	\$107.60	\$0.00
				Class B All Owners LTD		5,000	\$122.50	\$0.00	\$122.50
				Class B All Owners Life		250,000	\$61.50	\$0.00	\$61.50
				Class B All Owners WI		1,000	\$89.00	\$0.00	\$89.00
					Total B	illed	\$466.86		





The CVS version is an Excel spreadsheet data file

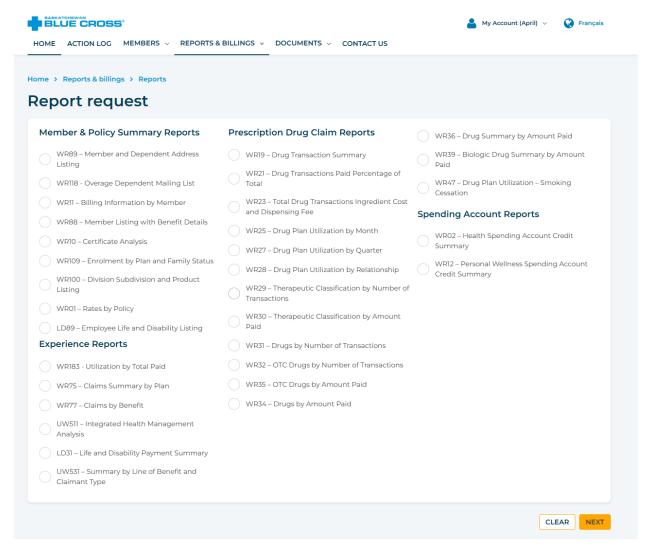
				E	F	G	Н		
ontract [Employee Numb 🔻	First Name	Last Name 💌	Start Date 🔻	End Date 🔻	Plan	Family Status 🔻	Volumes ▼	Billed Amount
105378		ALI	JONES	20241201	20241231	Class A All Employees AD&D	Single	130,000	5.85
105378		ALI	JONES	20241201	20241231	Class A All Employees CI	Couple	50,000	31.25
105378		ALI	JONES	20241201	20241231	Class A All Employees Dental	Couple		86.26
105378		ALI	JONES	20241201	20241231	Class A All Employees Dependent Life	Couple		2.72
105378		ALI	JONES	20241201	20241231	Class A All Employees Health under 70	Couple		181.39
105378		ALI	JONES	20241201	20241231	Class A All Employees LTD	Single	2,500	67.3
105378		ALI	JONES	20241201	20241231	Class A All Employees Second Opinion	Couple		1
105378		ALI	JONES	20241201	20241231	Class A All Employees Life	Single	130,000	31.98
105378		ALI	JONES	20241201	20241231	Class A All Employees WI	Single	1,000	71.3
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees AD&D	Single	65,000	2.93
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees CI	Single	50,000	24.5
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees Dental	Single		29.45
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees Health under 70	Single		69.86
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees LTD	Single	1,792	48.24
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees Second Opinion	Single		1
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees Life	Single	65,000	15.99
105379		JULIE	GARFIELD	20241201	20241231	Class A All Employees WI	Single	1,000	71.3
105383		JOHN	O'NEAL	20241201	20241231	Class B All Owners Dental	Family		86.26
105383		JOHN	O'NEAL	20241201	20241231	Class B All Owners Health Under Age 70	Family		107.6
105383		JOHN	O'NEAL	20241201	20241231	Class B All Owners LTD	Single	5,000	122.5
105383		JOHN	O'NEAL	20241201	20241231	Class B All Owners Life	Single	250,000	61.5
105383		JOHN	O'NEAL	20241201	20241231	Class B All Owners WI	Single	1,000	89

Reporting

Our powerful reporting features give Plan Administrators access to comprehensive, real-time data. Each report has intuitive parameters that provide flexibility while providing a streamlined report generation process. Each report is available in PDF or Excel.







If generating in PDF, a preview of the report can be seen before downloading the report. If generating in Excel, choose the download button to view and save the report.

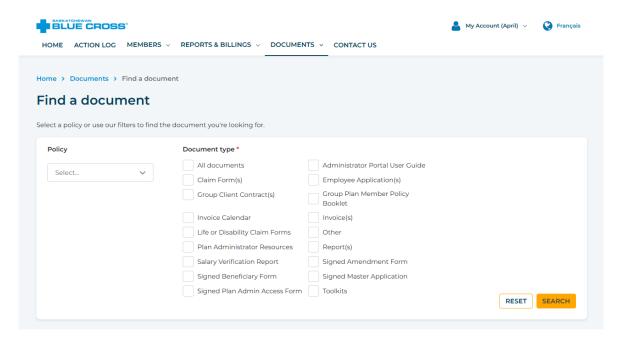
Select report parameters (for example Division and Subdivision) will pre-populate based on the set-up of the group. 'Policy' will also display as 'Billing Group' or 'Roll' on applicable reports.



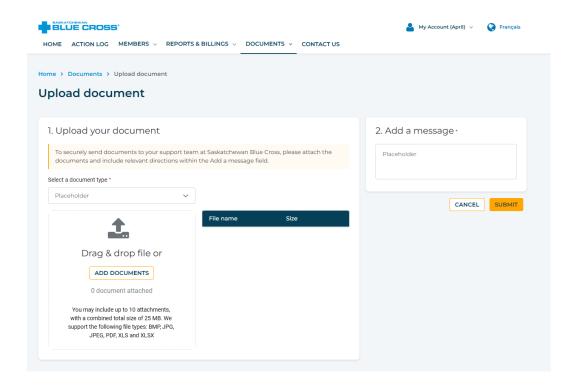


Documents

Find a Document



Upload a Document







Contact Us

Thank you for continuing to entrust us with your business! If you have any questions, please reach out to your Service Representative.





Empowering healthy lives.

GET IN TOUCH

Our business hours are 8:30 a.m. to 5:00 p.m., M-F. In-person service hours are 9:00 a.m. to 4:00 p.m., M-F.

SASKATOON

516 2nd Avenue North Saskatoon, SK S7K 2C5

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100-2275 Albert Street Regina, SK S4P 2V5

Phone 306-525-5025 Fax 306-525-2124

sk.bluecross.ca 1-800-667-6853 within Canada

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